

Our service contracts

your peace of mind

Protect your investment

Prevent problems and breakdowns
Maximize your productivity
Prolong the lifespan of your gear

Bronze

- > 2 preventive calls*
- > 2 emergency response calls*
- > Return phone call within 4 hours**
- > Removal and reinstallation of gear
- > Remote custom diagnostics

Projection lamps and batteries are excluded from the program.
Warranty of lamps based on the manufacturer's warranty
*Based on an annual contract
**From 8:30 a.m. to 5:00 p.m., excluding holidays

Bronze+

- > 3 preventive calls*
- > 2 emergency response calls*
- > Return phone call within 4 hours**
- > Removal and reinstallation of gear
- > Remote custom diagnostics

Projection lamps and batteries are excluded from the program.
Warranty of lamps based on the manufacturer's warranty
*Based on an annual contract
**From 8:30 a.m. to 5:00 p.m., excluding holidays

Silver

- > 3 preventive calls*
- > Unlimited emergency response calls
- > Return phone call within 4 hours**
- > Removal and reinstallation of gear
- > Remote custom diagnostics
- > Optional gear loan

Projection lamps and batteries are excluded from the program.
Warranty of lamps based on the manufacturer's warranty
*Based on an annual contract
**From 8:30 a.m. to 5:00 p.m., excluding holidays

Gold

- > 4 preventive calls*
- > Unlimited emergency response calls
- > Return phone call within 4 hours**
- > Removal and reinstallation of gear
- > Remote custom diagnostics
- > Optional gear loan

Projection lamps and batteries are excluded from the program.
Warranty of lamps based on the manufacturer's warranty
*Based on an annual contract
**From 8:30 a.m. to 5:00 p.m., excluding holidays

Get informed on our plans specifically adapted for videoconferencing



SONO VIDÉO